

Support engineer (M/F), NL-Utrecht

WHO ARE WE?

SafeLinQ (www.safelinq.com) is an innovative, rapidly growing company in the mobile telecommunications industry, specialised in delivering Mobile Location Based Products & Services (MLBS). We deliver peace of mind for our customers through the design, manufacture and distribution of converged GSM/GPS products and related Web-based services in the personal safety and mobile asset security fields.

Our clients vary from Network Operators, MVNO's, mobile distribution companies and specialist local partners. Safelinq is an international organization with its operational head office in Utrecht, The Netherlands.

We currently have licensed operations in 7 countries throughout Europe, South America and Africa.

The SafeLinQ mentality can be described as entrepreneurial, enthusiastic, hands-on with the aim for success. SafeLinQ is managed in an informal way by its directors and founders.

New positions have been created, and we are looking for:

Software Support engineer (starters / mid-career) (M/F) – fulltime Reporting to the Operations Manager

that can capably come into a fast growing business with global operations in different countries. You will be part of the team that is responsible for development, expansion and adaptation of the Safelinq service platform.

This opportunity offers the unique possibility for a talented professional with a winners mentality who wishes to be very hands-on and 'make a difference' to be a part of a fast growing company in its field.

WHAT WILL YOU BE DOING?

Tasks and responsibilities:

Together with your fellow team members;

- Monitoring the SafeLinQ platform.
- Provide support to our existing customers, both 3rd and 4th level
- Test newly developed modules and functionality
- Occasionally provide support to end-users

PROFILE OF THE SUITABLE CANDIDATE:

PERSONALITY:

- Pro-active and friendly attitude
- Ability to work in a remote team environment
- Strong result orientated, ambitious, team player
- Driven to get the job done
- No nonsense, common sense
- Excellent communication skills in English. Dutch and an other foreign language such as German, Spanish or Italian is preferred.
- Knowledge of the mobile industry, value added services, GPS and Location based services preferred.
- Willing to work outside the normal office hours

WHAT DO WE HAVE TO OFFER?

An interesting role in a unique and very dynamic company. A professional, informal working environment where initiative is appreciated. A flat and flexible organisational structure with enthusiastic colleagues who are focused on success through team effort.

An appropriate remuneration package will be provided for the right candidate.

Please send resume's to

Contact information

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Attn: HR Department

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